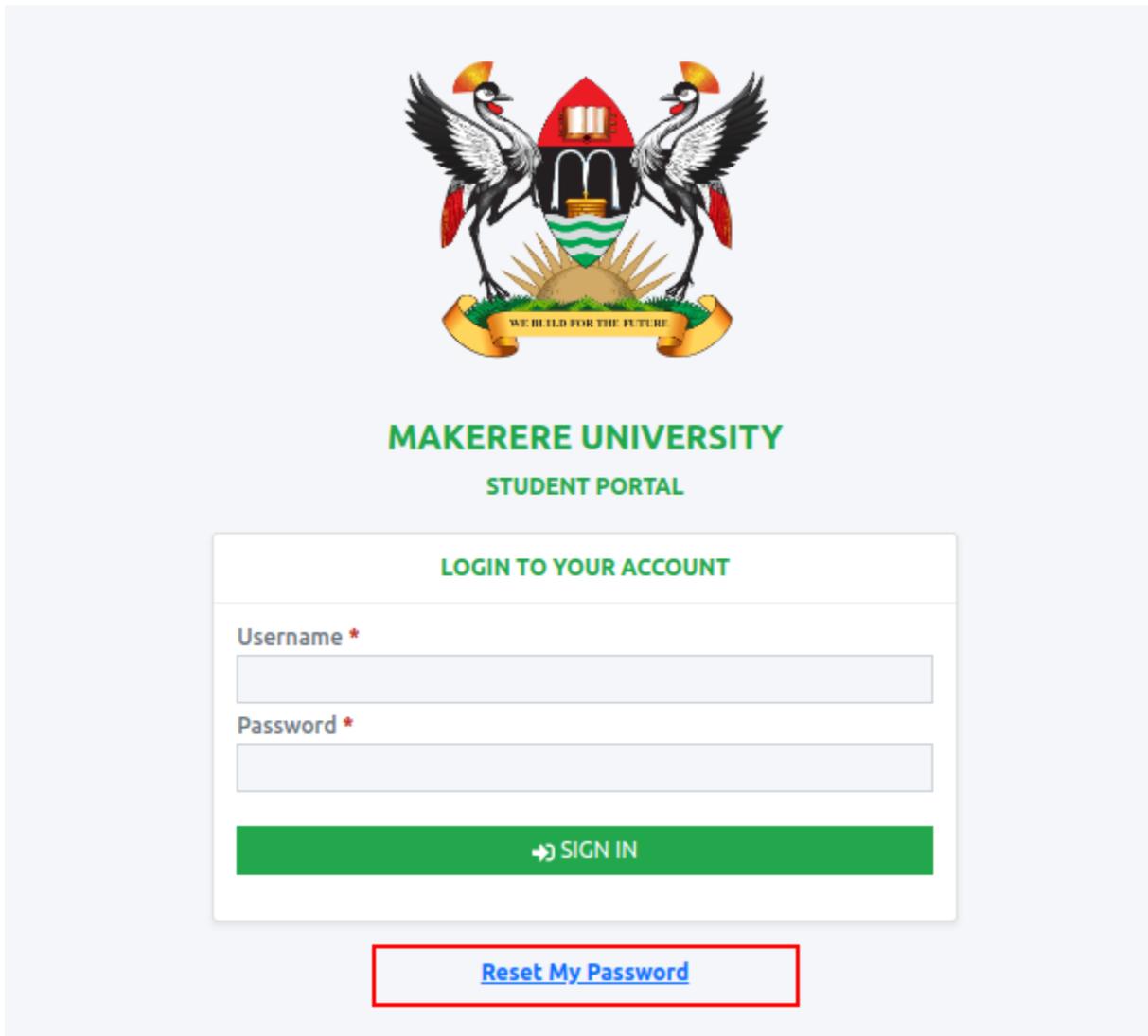


HOW TO RESET THE STUDENT PORTAL PASSWORD

STEP 1:

- Go to <https://student.mak.ac.ug/>
- Click “Rest My Password”.



The image shows the Makerere University Student Portal login interface. At the top is the university's crest, which features two white swans with red and yellow accents, flanking a central shield with a red roof, a white archway, and a green and white striped base. Below the shield is a golden sunburst and a banner that reads "WE BUILD FOR THE FUTURE". Below the crest, the text "MAKERERE UNIVERSITY" is displayed in green, followed by "STUDENT PORTAL" in a smaller green font. The main login area is a white box with a green header that says "LOGIN TO YOUR ACCOUNT". Inside this box, there are two input fields: "Username *" and "Password *", both with red asterisks indicating they are required. Below the password field is a green button with a white right-pointing arrow and the text "SIGN IN". Below the login box, there is a red-bordered box containing the text "Reset My Password" in blue, which is a clickable link.

STEP 2:

- Enter your Student Number and then Click “Request Token”



MAKERERE UNIVERSITY

STUDENT PORTAL

TO RESET YOUR DEFAULT OR FORGOTTEN PASSWORD, ENTER YOUR STUDENT NUMBER AND A PASSWORD RESET TOKEN WILL BE SENT TO YOUR EMAIL AND PHONE.

RESET YOUR PASSWORD

Enter your Student Number *

REQUEST TOKEN

Have an account? [Sign in Here](#)

Have an Admin Token? [Change Password](#)

STEP 3:

- Check your personal email for example example@gmail.com or your phone to get the token sent to you.
- Fill in the token to the Reset Token field

NOTE: The token is valid for only 60 mins from the time you've got it.

- Enter your new desired password in the New Password field and then retype it in the confirm New Password.
- Then Click RESET PASSWORD.
- Then all will be set and ready to go.



MAKERERE UNIVERSITY

STUDENT PORTAL

TO RESET YOUR DEFAULT OR FORGOTTEN PASSWORD, ENTER YOUR STUDENT NUMBER AND A PASSWORD RESET TOKEN WILL BE SENT TO YOUR EMAIL AND PHONE.

RESET YOUR PASSWORD

Password reset code has been sent! Check your email k.n...@gmail.com and phone 0753138... for code

Enter your Student Number *

Reset Token

New Password

Confirm New Password

RESET PASSWORD

Have an account? [Sign in Here](#)

Have an Admin Token? [Change Password](#)